

# SOLE PAYCARD BEST PRACTICES

Follow these simple tips to get the most out of your new paycard

## **Free Live Support**

You can change your PIN, check your balance, transfer money and more with the automated phone system. Or speak with a live agent for free!

### **Getting Cash**

Swipe your card as debit and select cash back at the grocery store. There's typically no fee and you can enter exactly the amount of cash you need.

#### **Second Job**

Use your card's routing number and account number for any direct deposits like paychecks from your second job



#### **Mobile App**

Download the free SOLE Payroll Card app for iOS and Android so you can check your balance and transaction history any place and time.

#### **Lock Your Card**

Use the mobile app or website to temporarily lock your card in the event it was misplaced or compromised.

#### **Account Notifications**

Use the app or website to manage email or phone notifications for alerts like low balance, funds added, and more.

## HIGHLIGHTED CARDHOLDER FEES

• For a complete list of fees associated with this card refer to your Cardholder Agreement •

#### **COMPLIMENTARY SERVICES**

#### **OPTIONAL SERVICES**

Direct Deposit	\$0.00	Text Alerts <sup>a</sup> (Visa Text Alerts: Low Balance, Value Loads)	\$0.25
Everyday Purchases	\$0.00	Declined Purchase (Used in lieu of an overdraft fee)	\$0.50
Cash Back at Point of Sale (PIN Debit/Cash Back at checkout)	\$0.00	Card to Card Transfer	\$1.00
Customer Support	\$0.00	Card to Account Transfer	\$4.00
Mobile App - iOS and Android	\$0.00	ATM Cash Withdrawal	\$2.95
Monthly Account Maintenance Feeb	\$0.00	ATM Balance Inquiry	\$1.50
Email and Mobile App Account Notifications	\$0.00	ATM Decline	\$1.00
Electronic Statements	\$0.00	Paper Statement (Electronic statements available for free)	\$4.00
First Personalized or Replacement Card	\$0.00	Additional Replacement Cards (First replacement card is free)	\$10.00
First Bank Teller Withdrawal Per Pay Period <sup>c</sup>	\$0.00	Subsequent Bank Teller Withdrawal (one per pay period at no charge)	\$7.00

a Standard text messaging rates from your wireless service provider may apply.
b A fee may apply depending on your program.

c No-cost withdrawals do not accrue. Each unused no-cost withdrawal expires upon a subsequent direct deposit, and a new no-cost withdrawal is available.